

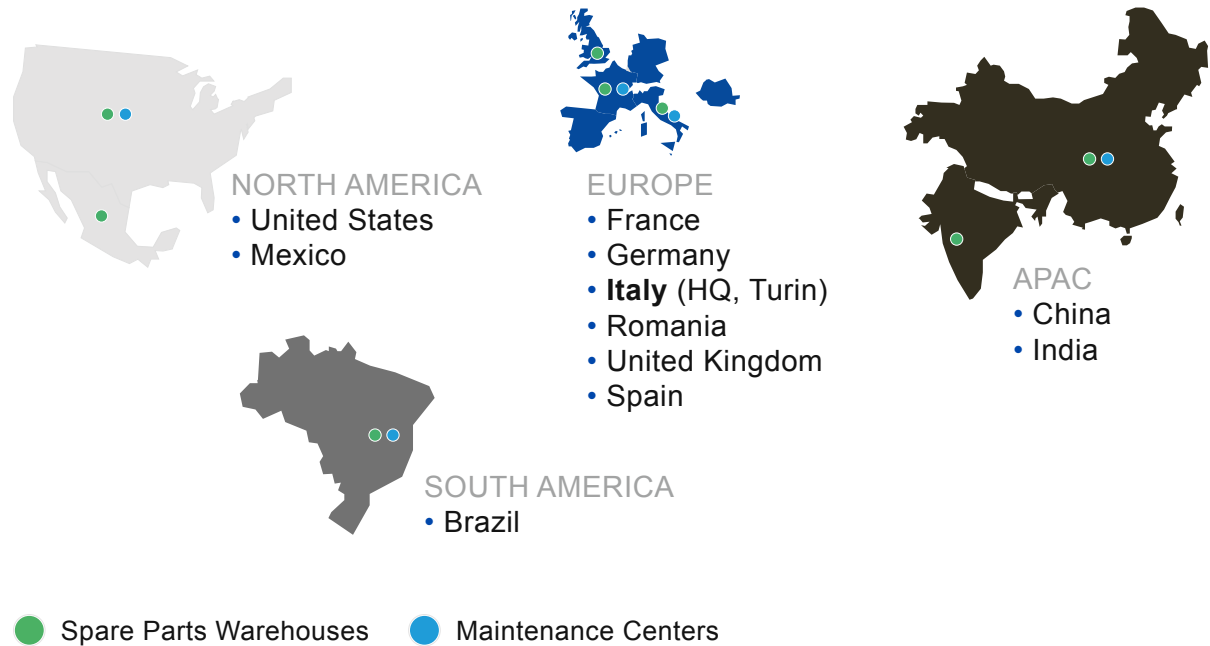
# After Sales

---



# Customer satisfaction is a top priority

Comau provides prompt and flexible services to maximize the performance and life cycle of our customer's equipment.



## Strategically located close to clients

8

- United States
- Mexico
- Brazil
- France
- Italy
- United Kingdom
- China
- India

5

- United States
- Brazil
- France
- Italy
- China



### Spare parts

Original spare parts, kits and logistics solutions



### Services

Multi-skilled teams to support diverse equipment/applications



### Refurbishment and upgrades

Refurbishing, retooling, retrofitting, end-of-life services



### Training

Technical and managerial skills development

# Comau After Sales Portfolio



**ORIGINAL SPARE PARTS**, exchange units and repairs  
**PART KITS**  
**FLEXIBLE SOLUTIONS** for your spare parts logistics and stock

Warehouses located in every region with over 10,000 parts available

Spare parts guaranteed for at least 10 years after discontinuation

Parts available directly in 8 countries through COMAU branches



**LOCAL TEAMS** provide process reliability, improve product performances and maintain investment value  
**HELP DESK AND REMOTE DIAGNOSTICS** support with troubleshooting and address critical emergency situations  
**PREVENTIVE MAINTENANCE** enables the identification of malfunctions and critical parts in need of replacement, which could compromise the reliability of the entire production line

Significant reduction of production stoppages caused by failures

Ensure the lifecycle assets

Multi-skilled teams to support equipment and several applications



**REFURBISHING, RETOOLING, RETROFITTING** for performance, safety and efficiency improvement  
**DIGITAL INTEGRATION AND SOFTWARE UPGRADE**  
 Capacity improvement and **LIFECYCLE EXTENSIONS**  
 Overhaul activities for robots, machines and other equipment to bring it **BACK TO ORIGINAL CONDITION**  
 Relocation and end-of-life services

Hundreds of COMAU and non-COMAU complex equipment retooled

Complete lines overhauls and retrofits in 10+ different countries

Reduction of total cost of ownership



## MULTIPLE TRAINING COURSES

- **Technological solutions**
- **Products**
- **Manufacturing skills and processes**
- **Dedicated online platform (LMS)**

## TRAINING EXECUTION OPTIONS

- **Classroom**
- **E-learning**
- **Blended**  
 The courses available in e-learning may be integrated with a teacher driven course/learning experience, delivered in-person or remotely

+30.000 people and +2500 hrs



[comau.com](http://comau.com)

Follow us



The contents of this brochure are supplied for general information only. Comau S.p.A. reserves the right to alter specifications at any time without notice for technical or commercial reasons. The illustration does not necessarily show the products in their standard version. Edition - 09/24 - Turin.

---

**Made in Comau**